



Special Needs and Challenges in Developing Countries for Achieving Sustainable Transport Promising Technological Developments

M. Ramsekhar

Company Overview

DIMTS is a 50:50 Joint Venture Government of National Capital Territory of Delhi (GNCTD) and Infrastructure Development Finance Company Ltd.

Vision

To Create an environment where the Majority of trips take place by public transport in preference to personal motorized Transport

Mission

To provide reliable, safe, accessible, user - friendly and sustainable public transport within walking distance for commuters and set up a mechanism to deliver public Transport that keeps pace with growth in demand .

Core Competence

DIMTS is a knowledge based entity with expertise in urban and transport development.

An advocacy and think tank for best practices in public transport, working with private sector flexibility but solely to further public interest.



Business Divisions

Transport Planning

- Comprehensive Mobility Planning
- Urban Mass Transit Corridor Planning and Design
- Traffic Simulation
- Route Rationalization
- Planning of pedestrian and NMV Infrastructure
- Parking

Engineering

- Design
- Project Management
- Independent Engineering Services

Railways

- Alignment and Track design
- Railway Siding
- Signaling

Transport Technologies

- Automatic Vehicle Location
- Automatic Fare Collection – Payment Solutions
- Passenger Information Systems
- Intelligent Signaling
- Identity Management

Operations

- Bus Concession Management
- BRT Corridor Management
- Smart-card Issuance Management
- Parking Management

Advisory Services

- Feasibility Analysis
- Project Structuring
- PPP Advisory
- Bid Documentation
- Bid Process Management

End to End Solutions in Land Based Transportation

Plan-Design-Supply-Installation-Testing-Commissioning-Operations

What is Smart Mobility?

No one size that fits all

Varies from city to city

Depends on

level of development

Willingness to reform

Resource availability

Aspirations

Encompasses institutional, physical, social and economic infrastructure

Should be incremental and amenable to subsequent addition of layers of smartness

Smart mobility connotes “*easy accessibility*” to residents and visitors and “*travel across the city which should be problem free*”.

The aim is to provide a multifaceted, efficient, safe and comfortable transport system which is “*linked to ICT infrastructure*”.

Trends:

from ownership to sharing

driven by information

personalisation of travel information

focus on the travel experience

Transport sub-systems and integration

Urban Transportat ion System	Vehicles
	Pathways
	Terminals

Integration	Institutional
	Infrastructural
	Fare
	Informational

Stakeholders	People (commuters, citizens)
	Interest groups
	Businesses
	Regulatory authorities

*myriad possibilities
with IT transforming the
Provision and Consumption
of transport services*

Innovations and technological leaps

IoT in transport sector

Hand-held devices /mobile computing

Big data and analytics

On-demand services and shared economy

e-Commerce/ m-Commerce

Co-creation

Location based services

Virtualisation – augmented reality

Leading to

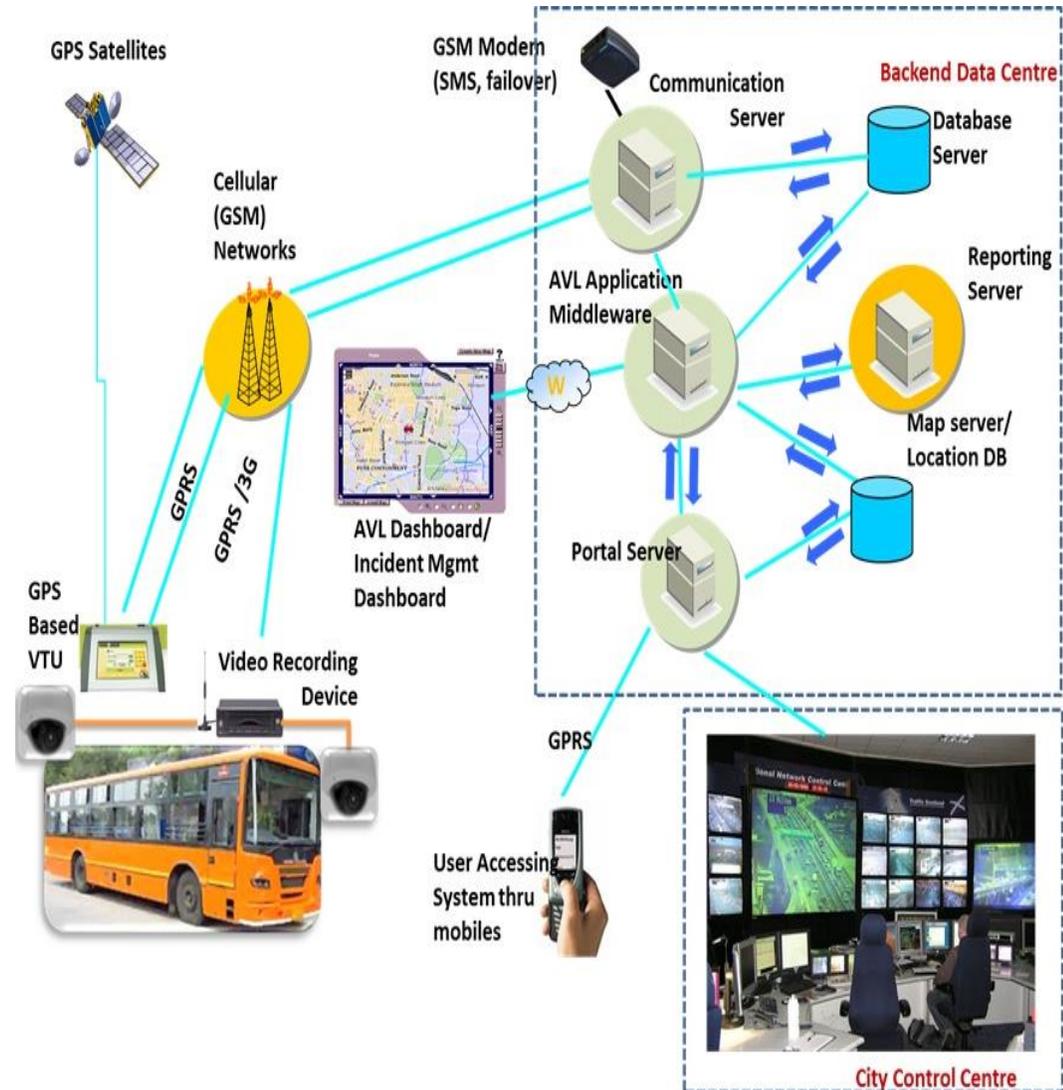
Optimising demand – optimising capacity

Customer centricity – user experience

Increasing VfM

Rethinking of business models / institutional architecture

Vehicle Tracking System – basic building block



Advantages of Vehicle Tracking system

Reliability and Punctuality of the service

Safety and Security

Route Adherence

Theft Protection & Stolen vehicle recovery

Asset tracking

Surveillance

Automatic Fare Collection Systems



Pre-printed ticket

Ticket through ETM



DELHI TRANSIT

TOTAL: Rs.15

DL1PB9761 02/07/2011
12:22
No. T943881101111213011-0004
Route Number :411UP
Mori Gate Trml. - > DDA Flat Kalkaji
Adult : 1 x 15=Rs
15



Advantages of AFCS

1. Reduced human intervention
2. Less possibility of leakage of revenue due to automatic ticket check by control gates.
3. Recycling of ticket fraudulently by staff avoided
4. Efficient and easy to operate.
5. System is amenable for quick fare changes.
6. Management information reports generation easy.
7. Multi-operator capabilities. Same Smart Card can be used for other Applications also, including in other mode of Public Transport .

Intelligent Transport Systems



CCTV BASED JUNCTION SURVEILLANCE



REDLIGHT-STOPLINE VIOLATION DETECTION SYSTEM



Variable Message System



VIDEO INCIDENT DETECTION SYSTEM



SPEED VIOLATION DETECTION SYSTEM



Traffic Management Control Centre

Differentiators

Business Intelligence

Big Data Processing

Advanced Analytics

Social Media Analytics

Transit Payment Solutions

Mobile Apps

Text Mining

Route
Optimisation

Estimated
Time Arrival

Congestion
Prediction

Ridership
Pattern

Algorithms

Driver
Quality
Mgmt.
System

Fare
Analytics

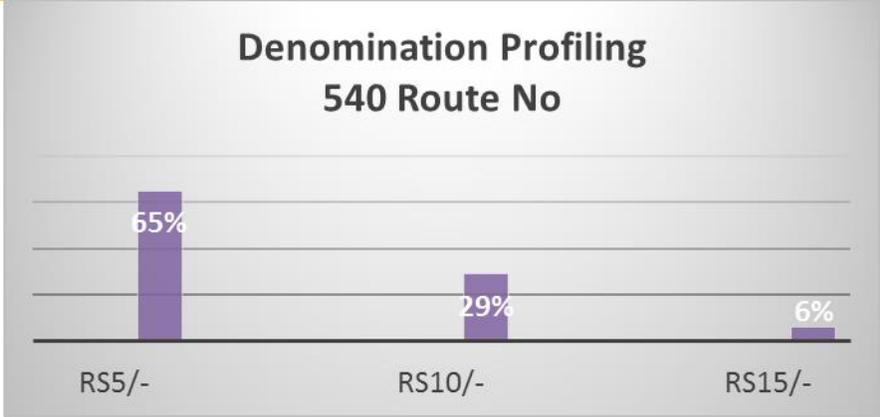
Fleet
Analytics

Seat
Availability

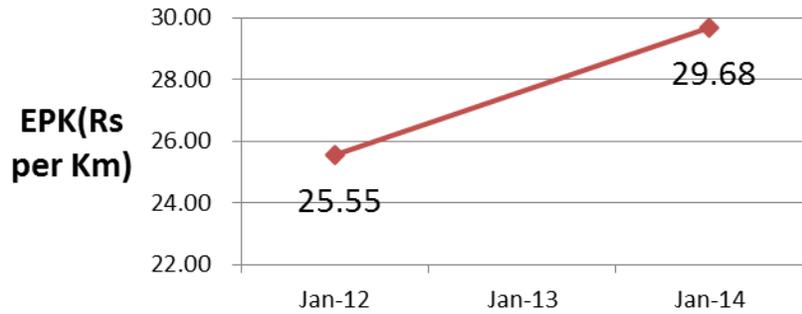
Mobile Apps
for Citizens



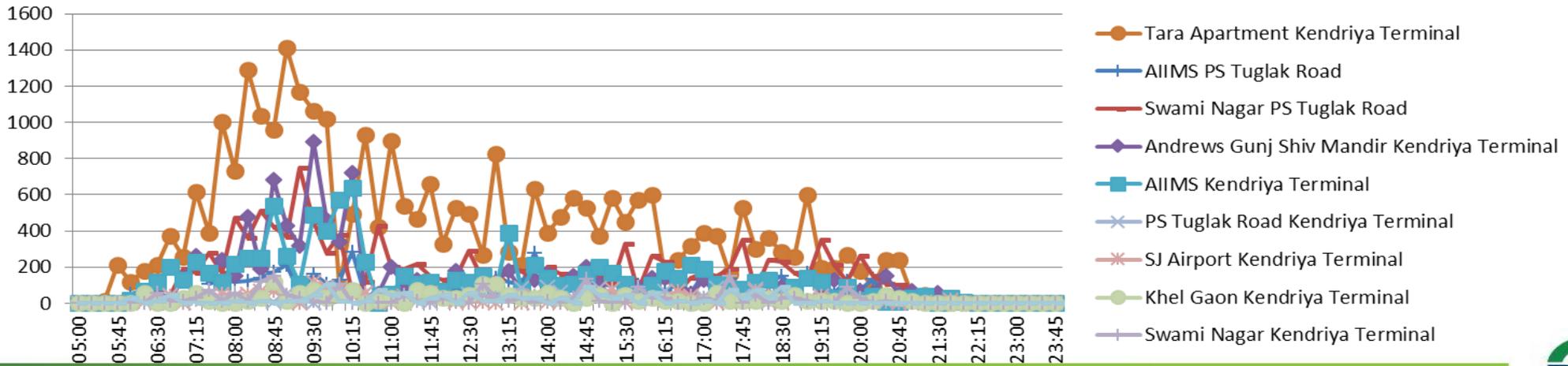
Detailed Analysis of Low Ridership Sectors



540 Earning Improvement After Modifications

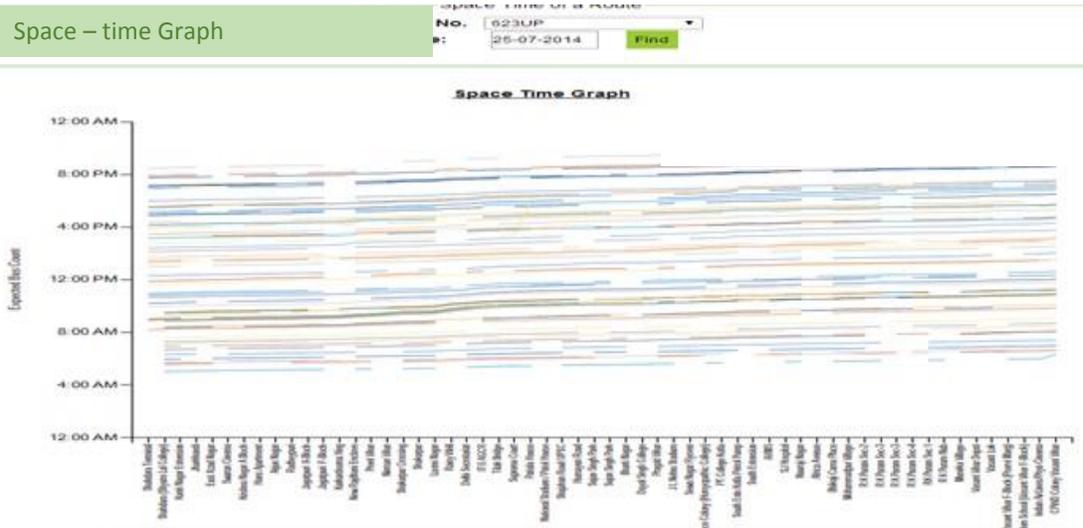


Revenue Generation Rate 540DN Beyond SJ Airport to Central Secretariat segment



Space Time Graph

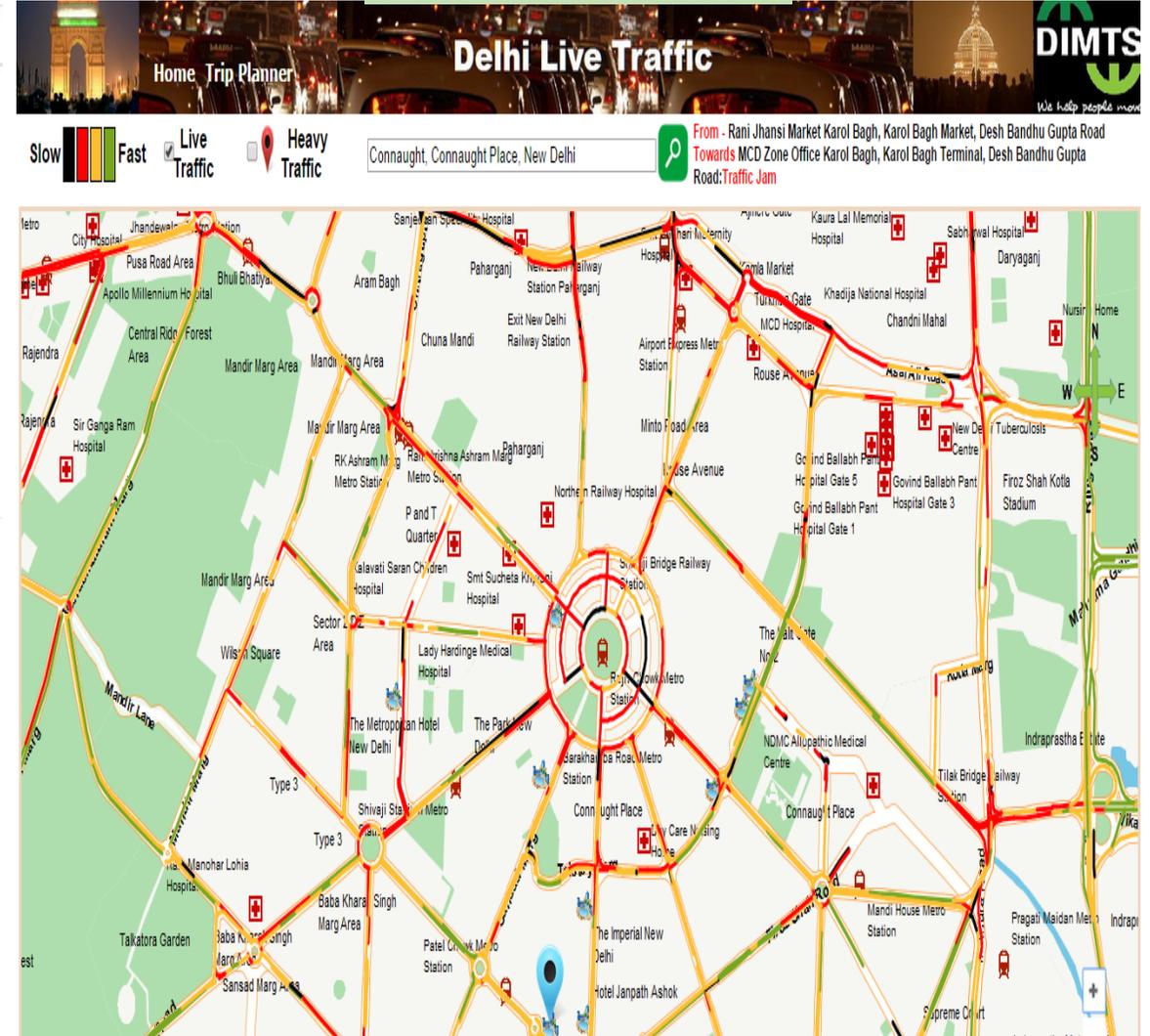
Space – time Graph



Trip Analysis



Heat Map



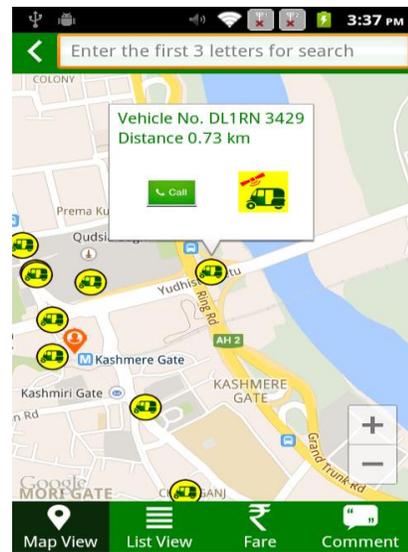
Comparative Performance of Cluster Buses and Public Sector Comparator in Delhi - FY 2013-14

Parameter	Unit of Measurement	Cluster Buses	DTC-City services (published data)
Km Efficiency	Operated/Scheduled (in percentage)	91.23	78.88
Fleet Utilization	Operated/Scheduled (in percentage)	93.48	85.51
Vehicle Utilization	Km/Bus/Day	218	190
Gross Earning	Rs/Bus/Day	7528	6295
Accident Rate	Number per 100000 Km	0.02	0.07
Passenger carried daily	Numbers/Bus/Day	1000 +	952
Fare Collection Management Costs	Rs Per Km	9.38	17.39
Ops Viability Gap (without capital charges)	Rs (in 100000)/ Bus/Month	- 0.42	-1.74

*In 2013-14, DIMTS operated 1200 Buses, resultant savings to the Exchequer are of the order of INR 1900 m . $(1.74 - 0.42) * 1200 * 12 = INR 1900$ million*

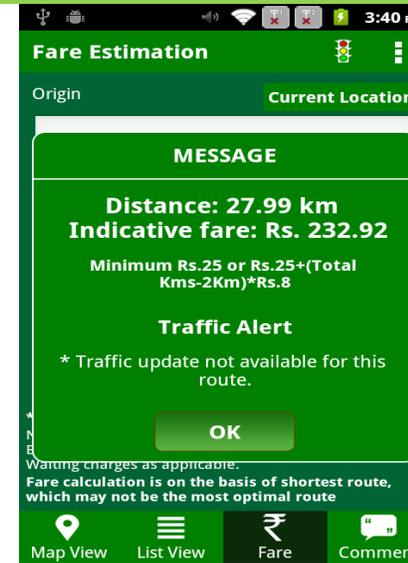
GNCTD invested ~ 70 millions as equity.

Mobile Apps : PoochO – One-stop Transit App for Delhi citizens



List View

S. No.	Vehicle no.	Distance (km)	Call	Track
1	DL1RN 4714	0.15	Call	Track
2	DL1RP 1699	0.16	Call	Track
3	DL1RM 8899	0.39	Call	Track
4	DL1RM 5026	0.48	Call	Track
5	DL1RN 9765	0.49	Call	Track
6	DL1RM 4365	0.58	Call	Track
7	DL1RN 4479	0.59	Call	Track
8	DL1RN 3429	0.73	Call	Track

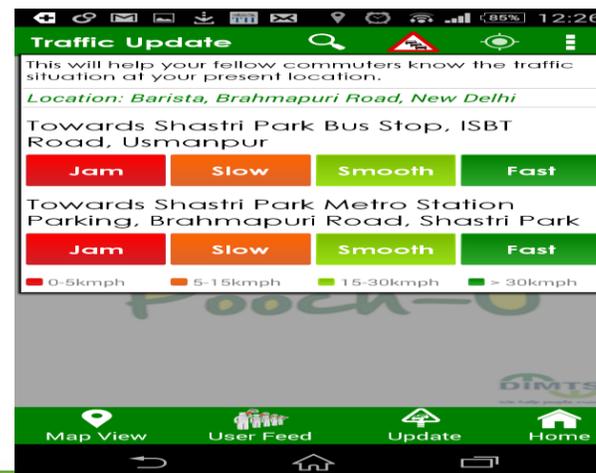


• List View summary

• Indicative Fare

- Concentration of Autos on screen
- Auto Regn #
- Approximate distance from user
- Option to call

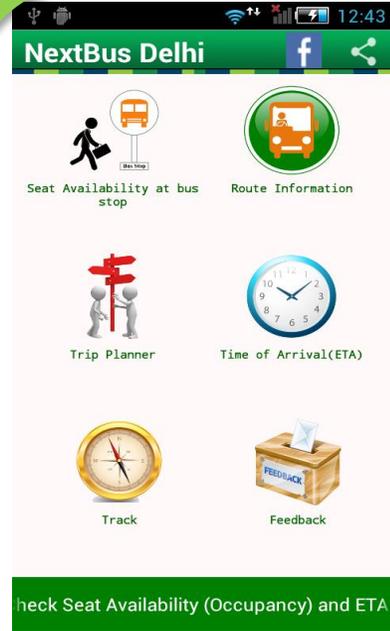
Traffic Situation



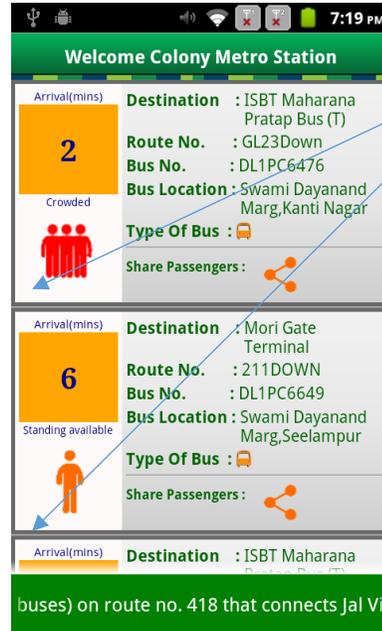
Congestion Modelling Algorithms



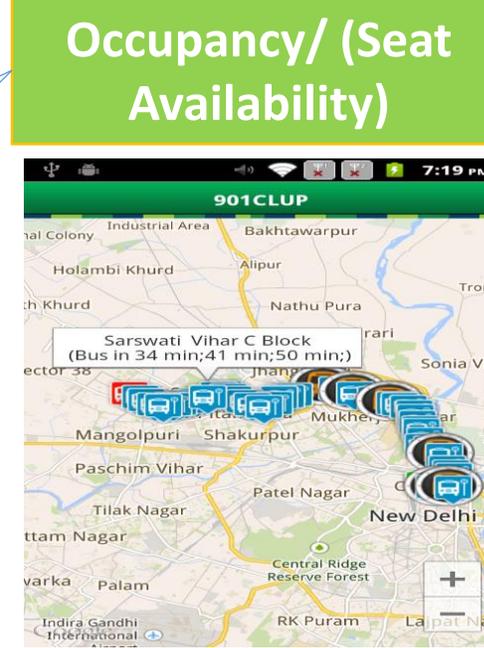
Mobile Apps : PoochO – One-stop Transit App for Delhi citizens



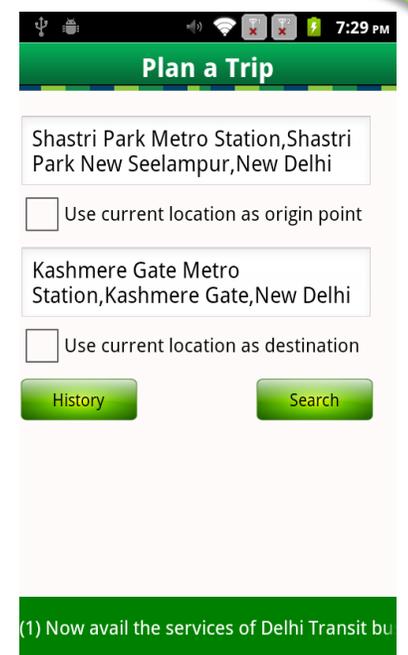
NextBus Delhi App



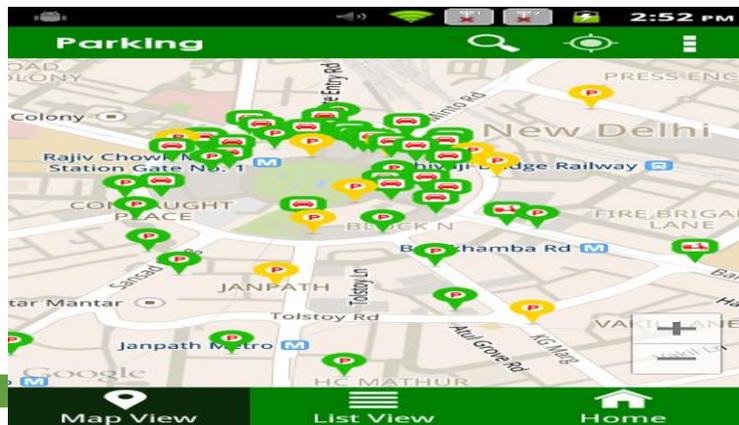
Seat Availability
Estimated Time of
Arrival



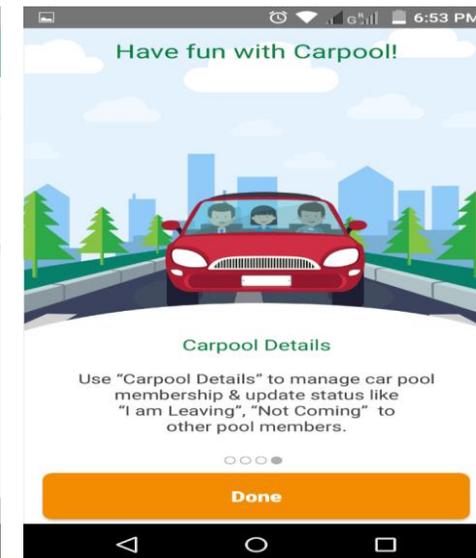
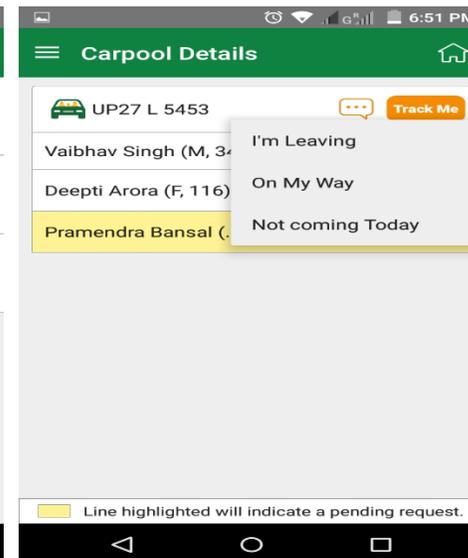
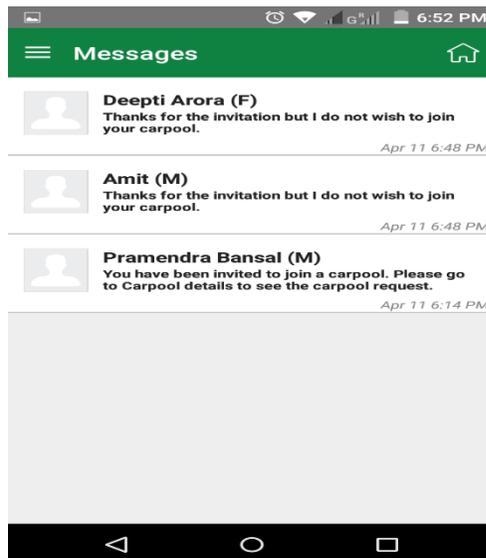
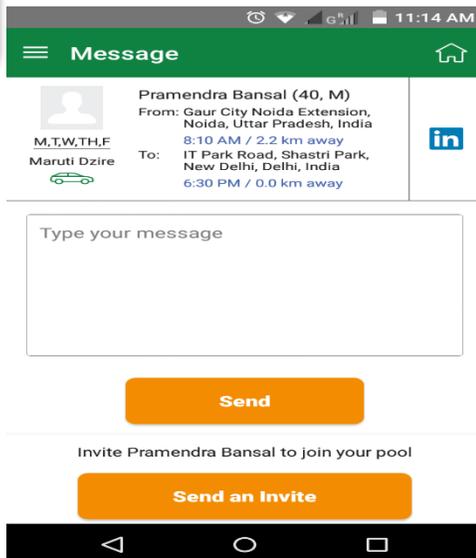
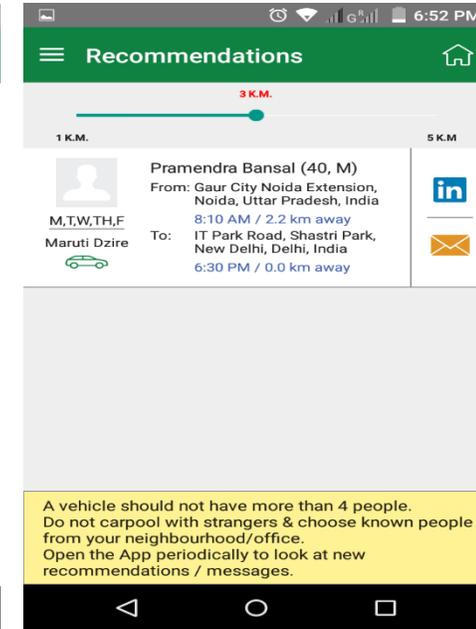
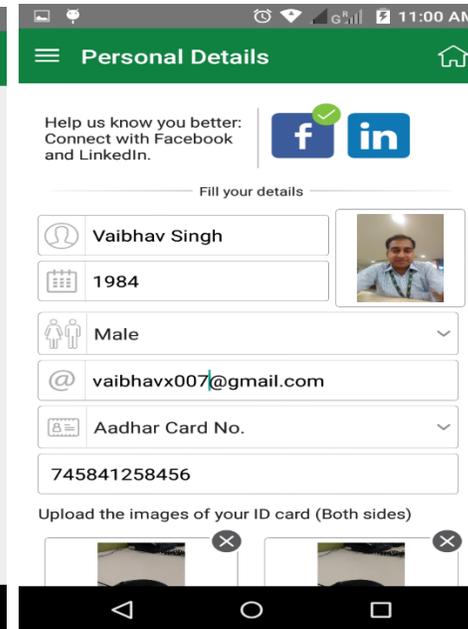
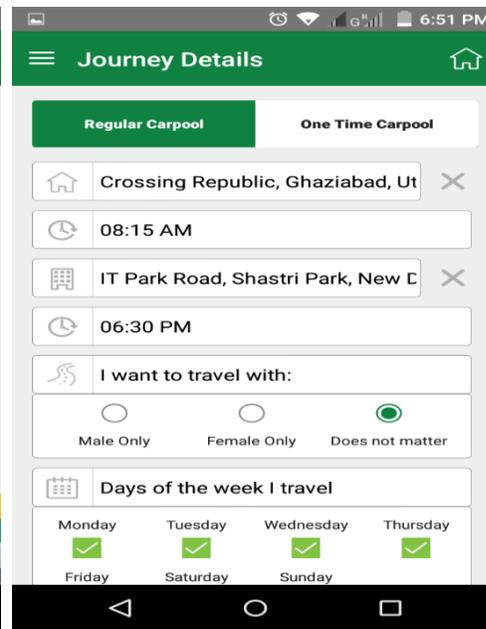
Real Time Bus Location



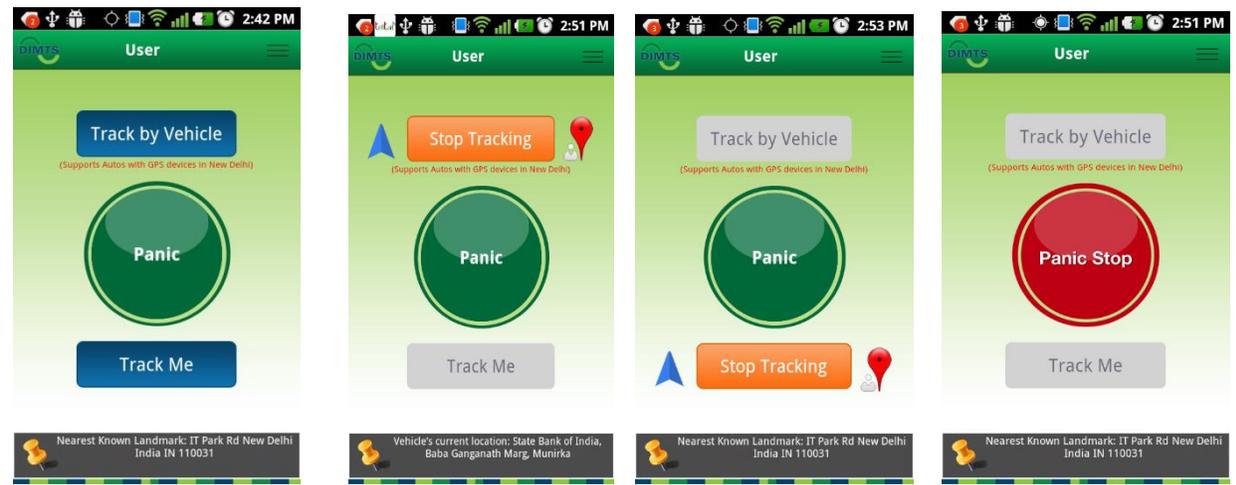
Trip Planner



Mobile Apps : PoochO – One-stop Transit App for Delhi citizens



- A security application that allows the user to be tracked
- **Main Features:**
 - Track using the GPS in a vehicle OR
 - Track through GPS in user's phone.
 - User Opens the application on the phone while commuting (voluntary option with user safeguarding privacy)
 - Send alerts (SIREN and SMS) to friends and family in emergency situations on the press of a single icon on the phone.
 - Tracking information visible on a map.



Two options

- Track by Vehicle
- Track me (self)

Track Me Screen

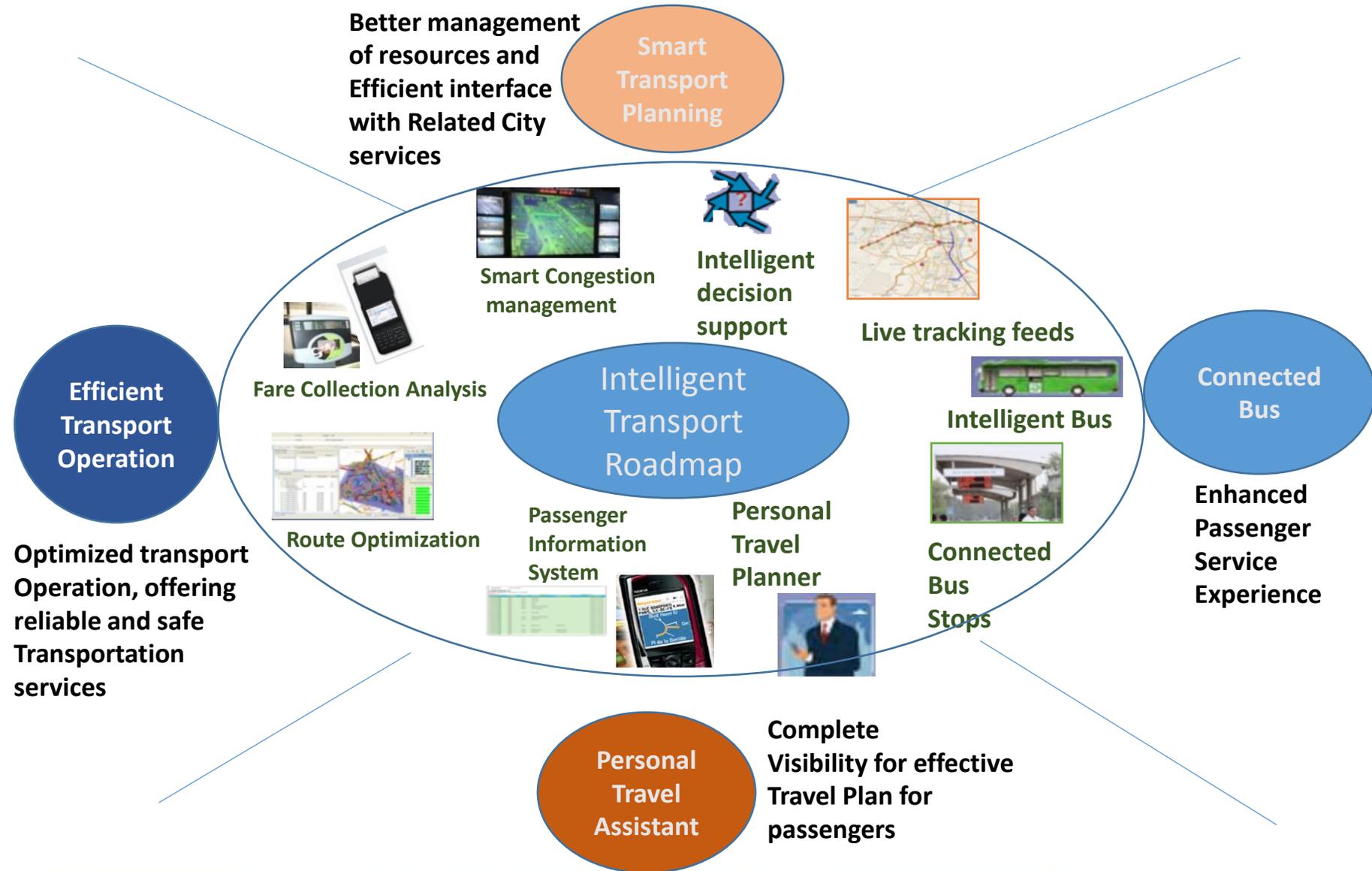
Vehicle tracking started

Panic Button can be pressed in case of Emergency

Panic SMS to near and dear ones sent with location details, instantly



Bridging the information gap in transit space – improves service levels, system wide efficiencies



National Common Mobility Card (convenience, savings to PTAs, financial inclusion, bundled incentives ...)



Validation



Transit



Museum

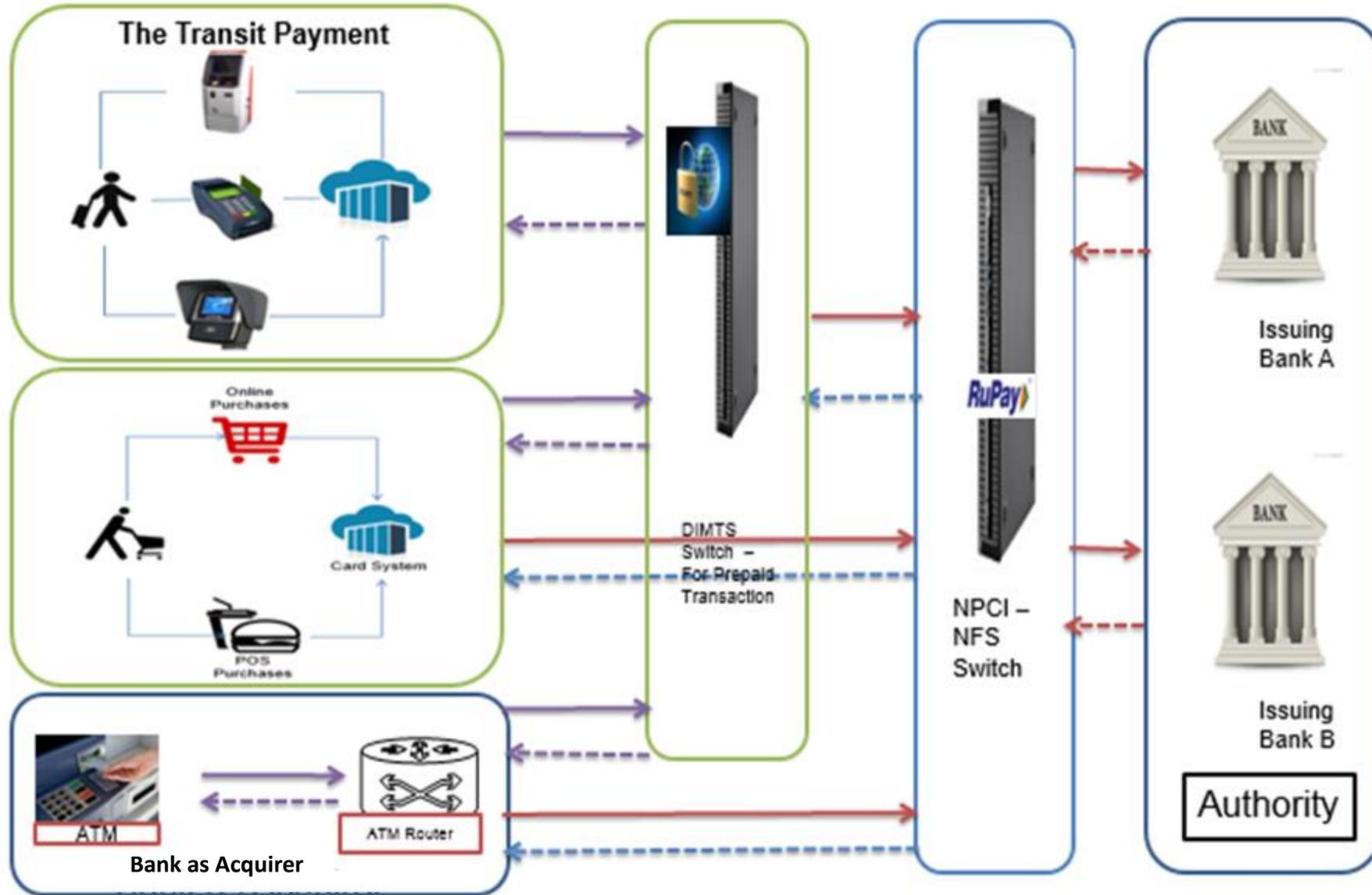
Tolling



E- Wallet : Online and Offline

Direct Benefit Transfer Government and Utility Payment

Common Mobility Card Solution



Installation of GPS, Emergency Buttons and CCTV (in buses only) in specified public transport vehicles in 32 cities in India having population of more than one million

No. of vehicles (estimated)- 3 million.

National Backend Data Centre with centralized architecture.

City Command and Control Centre (Transport & Police) in each city. Acts as Control Centre for Transport & Traffic Enforcement Activities

On-board Vehicle Security and Tracking Device

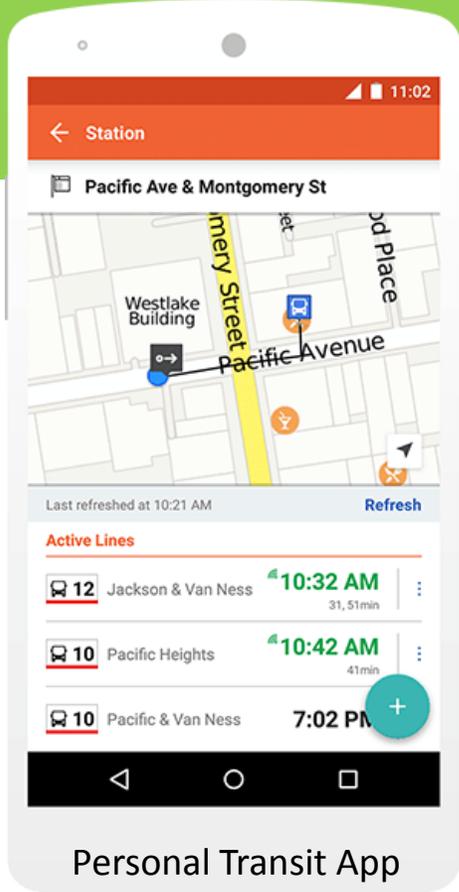
- GPS Device
- Emergency Button
- CCTV System

National Backend Data Centre

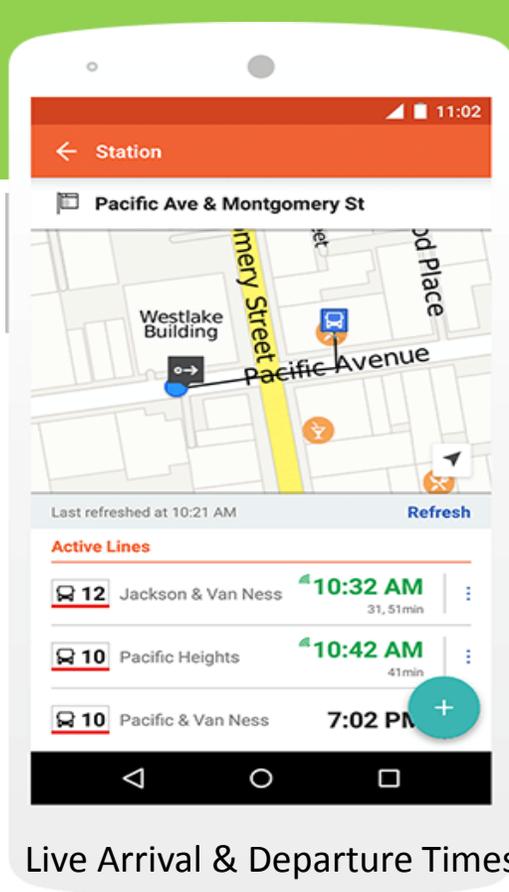
- Permit Mgmt
- Data Centre
- Help Desk -Technical
- NOC (Central Operations)
- Disaster Recovery

City Command and Control Centre (Transport + Police)

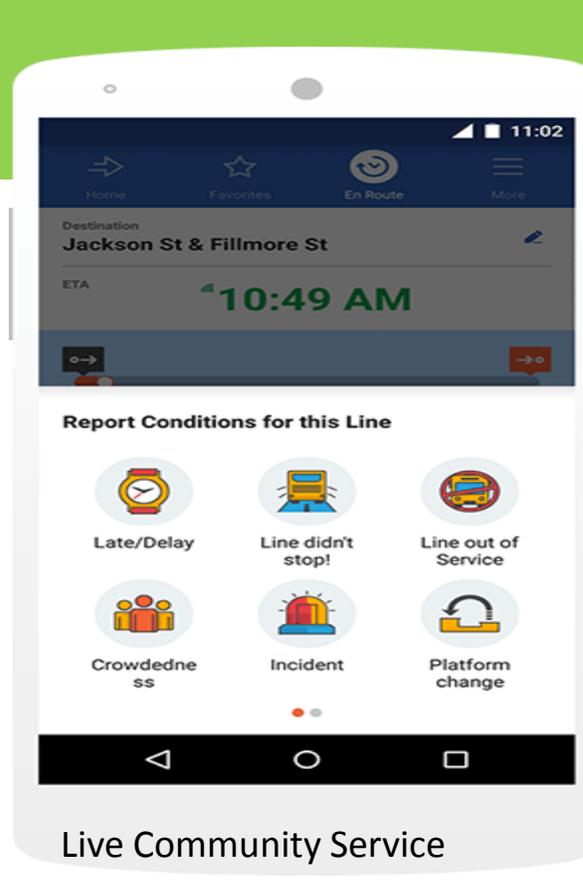
- Help Desk (Emergency)
- Multi-channel communication
- Operator Consoles
- Video Wall



Personal Transit App



Live Arrival & Departure Times



Live Community Service

30 million riders helping improve transit routes in cities worldwide

65 Countries, One App
(and counting...)

The power of Moovit stems from our cooperation with you, our incredible community of riders. Just by using Moovit, you're helping improve everyday transit.

850 Cities | 65 Countries | 35M Riders

Needs: System wide efficiencies

Optimal use of infrastructure

Commuter focus

Scientific Planning

Challenges: Absence of Capacity

Organizational restructuring

Professionalisation

Next Steps:

Technical Assistance programme with the help of multilateral organizations

Familiarisation of best practices

Capacity Building: State/ City level Public Transit Operators, Transport Authorities

Thank You